



May 17, 2018

**VIA ECFS**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, NW  
Washington, DC 200554

Dear Ms. Dortch:

On Wednesday, May 16, 2018, Twilio Vice President of Carrier Relations, Doug Gardner, Aaron Foss, founder of Nomorobo and I met with Jamie Susskind of Commissioner Carr's office.

Mr. Foss highlighted that Nomorobo has successfully blocked over 650 million unwanted calls to American consumers.

Mr. Gardner and I noted Twilio's comment in support of the toll free number auction in which Twilio urges the Commission to define a subscriber's right to enable text messaging capability on toll free numbers and urges the Commission to intervene in industry behavior that diminishes the functionality of text messaging on toll free numbers.<sup>1</sup>

We discussed how a single point of failure in the toll free text messaging ecosystem has resulted in more than 70 hours of measured down time since February 2018; 65 of those hours in the last month.

I can be reached at (202) 499-7409 with any questions.

Respectfully submitted,

Emily Emery  
Twilio Government Relations

CC: Jamie Susskind, Chief of Staff to FCC Commissioner Brendan Carr

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<sup>1</sup> See Twilio comment in docket WC Docket No. 17-192 and CC Docket No. 95-155:  
<https://ecfsapi.fcc.gov/file/10126073220689/Twilio%20Comment%20on%20FCC%20NPRM%20WC%20Docket%20No.%2017-192%20CC%20Docket%20No.%2095-155.pdf>